

DESCRIPTION OF SERVICE/TREATMENT	SERVICES RENDERED AS PART OF HOSPITALISATION - SUBJECT TO PRE-AUTHORISATION	SERVICES RENDERED NOT AS PART OF HOSPITALISATION
HOSPITALISATION		
Accommodation, theatre, medicine and material use whilst hospitalised	100% of Agreed Tariff	Not Applicable
Outpatient treatment at hospital facility	Not Applicable	🕒 Subject to Annual Day-to-day Limit
Medicine received on discharge from hospital	100% of Agreed Tariff (RP Applies), if purchased on date of discharge, subject to a maximum of 7 days supply	
MEDICAL PRACTITIONERS		
Consultations/Visits	🕒 Unlimited	🕒 Subject to Annual Day-to-day limit
Radiology and Pathology	🕒 Unlimited	🕒 Subject to joint limit for Basic Dentistry, Physiotherapy and Biokinetics
ECHO-tests	🕒 Unlimited	🕒 Limited to R 3,000.00 per beneficiary per year
MRI, CT scans and Radio-Isotope studies (Benefits subject to separate pre-authorisation)	🕒 R 1,600.00 co-payment applies	🕒 R 1,600.00 co-payment applies
Clinical Procedures	🕒 Unlimited Co-payments applicable to certain elective procedures, unless funded as PMB treatment. Please refer to Members' Guide for details. No benefits for elective procedures unless funded as PMB treatment: • Joint Replacements • Spinal Surgery	🕒 Subject to pre-authorisation: • Upper and lower gastro-intestinal endoscopy (excl. sigmoidoscopy and anoscopy) • Laser tonsillectomy • 24-hour oesophageal pH studies • Oesophageal motility • Yag laser • Photocoagulation therapy • Photodynamic therapy All other clinical procedures limited to Annual Day-to-day Limit
Cochlear Implants	🕒 Limited to R 30,200.00 per implant	Not Applicable
Material and injection material administered in doctor's rooms	Not Applicable	🕒 Subject to Annual Day-to-day Limit
MATERNITY		
Ante-natal Classes and Foetal Scans	🕒 Unlimited	🕒 Foetal Scans limited to 2 per beneficiary per year and the cost of a 3D scan is limited to the cost of a 2D scan. Benefits allowed for additional pregnancy scans and/or pre-childbirth education at 100% of Cost to a maximum of R1,700.00 per Family per Year
Ante-Natal Consultations	🕒 Unlimited	🕒 Unlimited
Confinement	100% of Agreed Tariff in respect of hospitalisation and 100% MSR in respect of Associated Provider services - Unlimited	
AUXILIARY SERVICES		
Physiotherapy and Biokinetics	🕒 Unlimited	🕒 Subject to joint limit for Radiology, Pathology and Basic Dentistry
Medical Technology	🕒 Unlimited	🕒 Subject to Annual Day-to-day Limit
Clinical Technology	🕒 Unlimited	🕒 Subject to Annual Day-to-day Limit
Speech Therapy and Occupational Therapy	🕒 Unlimited (treatment to form part of a Case Management Programme)	🕒 Subject to Annual Day-to-day Limit
Podiatry, Orthoptic treatment, Hearing Aid Acoustics, consultations with Dietitians, Chiropractors, Osteopaths, Homeopaths, Naturopaths and Herbalists	🕒 Subject to Day -to-day Limit	🕒 Subject to Annual Day-to-day Limit
Aromatherapy, Acupuncture and Reflexology		△
OPTICAL		
Consultation	Not Applicable	🕒 For a standard eye examination per beneficiary per 24 month period - Subject to combined family limit per 24 month cycle
Spectacles and Contact Lenses	Not Applicable	🕒 For a pair of generic standard lenses 🕒 For a frame limited to R500 per beneficiary per 24 month period - OR 🕒 For clear contact lenses limited to R900 per beneficiary per 24 month period - Subject to combined family limit per 24 month cycle
Refractive Surgery		△
SECONDARY FACILITIES		
Treatment that forms part of a Case Management Programme		🕒 Subject to approval by Case Manager
REHABILITATION		
Only for cases managed as part of a Case Management Programme, where a medical report was submitted by the attending Physician		

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AMBULANCE SERVICES		
Preferred Provider (ER24)	Not Applicable	100% of Agreed Tariff for emergency transport to and from a hospital
Non-preferred Provider	Not Applicable	⌚ Limited to R 2,800.00 per family per year, limit will not apply to PMB
BLOOD TRANSFUSIONS ⌚ Subject to pre-authorisation		
MEDICAL AND SURGICAL PROSTHESIS / APPLIANCES		
Internal Prosthesis	⌚	Specific sub-categories with limits apply. Please refer to Member Guide for detail
External Prosthesis	⌚	Limited to R 56,300.00 per family per year - Subject to approval by Case Manager
Orthopaedic Appliances	⌚	Limited to R 8,000.00 per family per year - Subject to Case Management
Medical Appliances	Not Applicable	⌚ Limited to R 4,300.00 per family per year. This maximum may be exceeded, subject to a maximum of R 12,900.00, in respect of certain appliances, provided that the treatment forms part of a Case Management Programme
Hearing Aids	Not Applicable	⚠
DENTISTRY		
Basic	⌚ R 1,100.00 co-payment applies and subject to joint limit for Radiology, Pathology, Physiotherapy and Biokinetics	⌚ Subject to joint limit for Radiology, Pathology, Physiotherapy and Biokinetics
Specialised	⌚ R1,100.00 co-payment applies and subject to Annual Day-to-day Limit	⌚ Subject to Annual Day-to-day Limit
MAXILLA-FACIAL AND ORAL SURGERY		
Elective	⌚ R 1,100.00 co-payment applies and subject to Annual Day-to-day Limit	⌚ Subject to Annual Day-to-day Limit
Non-elective (excluding extractions)	⌚ R 1,100.00 co-payment applies. In the event of PMB, 100% of Cost - Subject to PMB protocol	⌚ Unlimited - In the event of PMB, 100% of Cost - Subject to PMB protocol
Implantology	⌚ R 1,100.00 co-payment applies - In the event of PMB, 100% of Cost - Subject to PMB protocol	⌚ Subject to Annual Day-to-day Limit
PRESCRIBED MEDICINE		
Chronic (Member must apply for benefit)	Not Applicable	⚠ Except PMB
Acute	Not Applicable	100% of Agreed Tariff (RP applies) - Subject to Annual Day-to-day Limit
Immunisations	Not Applicable	100% of Agreed Tariff (RP applies) - Subject to Annual Day-to-day Limit
Oral & Injectable Contraceptives	Not Applicable	⌚ Limited to R 1,600.00 per family per year
NON-PRESCRIBED MEDICINE (PAT)	Not Applicable	100% of Agreed Tariff (RP applies) - Limited to R 270.00 per day and subject to Annual Day-to-day Limit
CASE MANAGED / DISEASE MANAGED CONDITIONS / PROCEDURES		
Organ Transplants	The following benefits apply to organ donors in RSA. R 44,900.00 for a live donor, R 26,800.00 for a cadaver. Benefit in respect of donors only allowed if the recipient of the organ is a beneficiary of the Scheme. Specific Radiology and Pathology tests associated with transplant procedure also qualify for benefit. Limit will not apply to PMB	
Chronic Renal Failure	⌚ For Kidney Dialysis, incl. associated Radiology and Pathology tests - Unlimited	
Oncology	100% of Agreed Tariff - Benefit managed as part of an Oncology Benefit Management Programme and subject to use of Preferred Provider. Overall limit R 242,400.00 per family per year. Limit will not apply to PMB. No benefit for Biological drugs.	
Asthma, Chronic Obstructive Airways Disease, Diabetes and Cardiacare	Benefits managed by the Scheme and payable as per the applicable benefits described elsewhere in this summary	
Oxygen Therapy	⌚ For Oxygen Therapy (cylinders included) subject to Case Management	
Human Papillomavirus Vaccine (HPV)	Benefit Subject to Authorisation on Disease Management Programme and provided that condition forms part of Disease Management protocol. Further subjected to member being registered on the Programme and member being compliant	
Mammograms and Pap Smears	Benefit Subject to Disease Management protocol	
FOREIGN CLAIMS Namibian claims only		
AIDS AND HIV Benefits managed as part of a Disease Management Programme		
MENTAL HEALTH		
Clinical Psychology	⌚ Unlimited - provided that treatment forms part of Case Management Programme	⌚ Subject to Annual Day-to-day Limit
Psychiatry	⌚ Provided that treatment forms part of Case Management Program. Treatment to be obtained in a mental health institution, as approved by the Scheme	⌚ Subject to Annual Day-to-day Limit
PRESCRIBED MINIMUM BENEFITS (PMB)	Benefits subject to application and provided that the treatment and/or chronic medicine is received from a Designated Service Provider. If voluntarily obtained from any other provider, a 40% co-payment will apply. Scheme protocol apply	

CONTRIBUTIONS - EFFECTIVE 1 JANUARY 2018

CONTRIBUTIONS:

Principal member

R 2,699.00

Additional Adult Dependant

R 2,695.00

Additional Minor Dependant
(payable up to maximum 3)

R920.00